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- Worked with over 500 organisations, including Vitality, OCS, NHS, Network Rail, AmcoGiffen & many more!







Understanding work-life balance

Identifying imbalance

Strategies for achieving work-life balance

Implementing work-life balance in the workplace

Sustaining work-life balance

Summary & key takeaways





- 1. What % of workers believe work-life balance is essential when choosing a job?
  - a) 35%
  - b) 57%
  - c) 72%
- 2. What % of employees can effectively balance work and personal commitments?
  - a) 80%
  - b) 60%
  - c) 40%
- 3. What % of employees have experienced burnout at their current job?
  - a) 33%
  - b) 66%
  - c) 77%



# Understanding work-life balance





## Defining work-life balance

Work-life balance is our **individual perception** of the harmonious relationship between work responsibilities and personal life activities, including family, leisure, and self-care.





## How balanced is your life at present?

- 1 Not balanced at all
- 2 Imbalanced
  - 3 Somewhat balanced
  - 4 Balanced
  - 5 Perfectly balanced





## Identifying imbalance





### Common barriers to work-life balance





# Signs & symptoms of an unhealthy work-life balance

#### **Physical symptoms:**

- Headaches
- Digestive issues
- Sleep disturbances/fatigue
- Muscle tension or pain
- Weak immune system
- Weight gain or loss
- Elevated blood pressure
- Increased susceptibility to illness
- Burnout

#### **Behavioural symptoms:**

- Procrastination
- Difficulty concentrating
- Increased use of substance use
- Social withdrawal
- Increased conflicts
- Reduced communication



#### **Emotional symptoms:**

- Anxiety
- Depression
- Irritability
- Mood swings

#### **Work-related symptoms:**

- Decreased productivity
- Missed deadlines
- Poor work quality
- Lack of enthusiasm
- Difficulty making decisions

#### **Personal life symptoms:**

- Neglect family or social relationships
- Reduced participation in hobbies/leisure
- Inability to switch off from work
- Feeling guilty about taking time for self



## Balance – 'wheel of life' tool

- Use the wheel of life tool to rate how satisfied you are with the different areas of your life
- Rate each one from 1 to 10, 1 being 'Not satisfied' and 10 being 'Very satisfied'.
- Identify the areas you may need to work on (i.e. which areas have lower scores)



Health &



# Strategies for Achieving Work-Life Balance





## 1. Time management techniques

Time management techniques help with work-life balance by allowing individuals to prioritise tasks effectively, set boundaries, and allocate dedicated time for both work and personal activities, ensuring a more balanced approach to time management and reducing stress.

- Eisenhower matrix
- Time blocking
- Eat that frog
- The 80/20 rule
- Goal setting
- Parkinson's law
- Weekly reviews

- Time audit
- No meeting days
- Pomodoro technique
- Use calendars or diaries
- Set reminders
- Productivity tools





### Time management techniques – SUPER Eisenhower Matrix

Important & urgent **ADDRESS** 

Not important & urgent **DELEGATE** 

Important & not urgent **PLAN** 

Not important & not urgent **ELIMINATE** 



### Goal setting

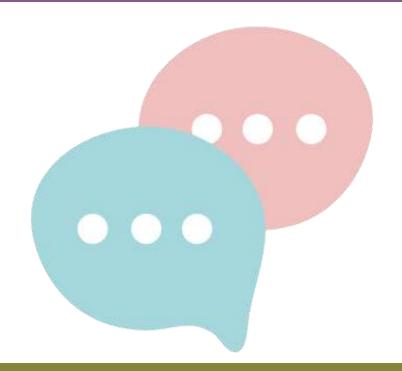
Using the wheel of life activity we did earlier, please set yourself one goal for your area of life in which you scored the lowest.





### 2. Effective communication

Effective communication plays a crucial role in achieving work-life balance by allowing individuals to express their needs and preferences assertively and negotiate circumstances that work for them.



- Practice assertiveness skills
- Negotiate personal life commitments (where changeable) or work arrangements
- Set clear expectations



# Effective communication - Assertiveness



#### **Try DESC framework:**

**D** – Describe the situation

**E** - Express your feelings

**S** – Specify the desired outcome

**C** – Communication

consequences



# Effective communication - Negotiation skills



- Learn the basics (BATNA, ZOPA)
- Prepare thoroughly
- Focus on win-win solutions
- Regulate emotions
- Be flexible and adaptable
- Role-play and simulation
- Study successful negotiators
- Keep learning



## 3. Stress management

Incorporating effective stress management techniques is essential for maintaining work-life balance, as it helps individuals to alleviate stress, promote relaxation, and foster resilience in navigating the challenges of both professional and personal life.

- Practice mindfulness or meditation
- Deep breathing
- Physical activity
- Develop coping mechanisms
- Journalling
- Progressive muscle relaxation
- Connect with nature
- Find what works for you!





Progressive muscle relaxation exercise

- Close eyes & take a few deep breaths
- 2) Start by tensing muscles in your feet for a few seconds and then release as you exhale
- 3) Continue the process throughout the body upwards





## Journalling ideas

- Things that have gone well
- Things that you could have done better
- Things your grateful for
- Things you've done towards goals
- Positive affirmations
- Manifestations
- Things you like/love about yourself
- Your intentions for the next day

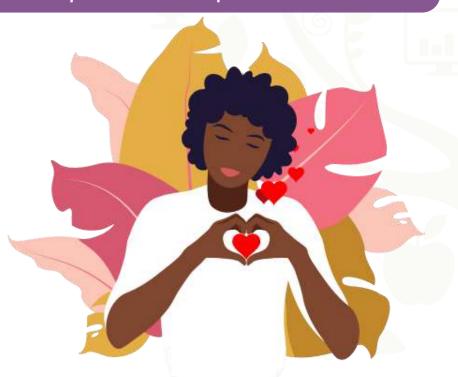




### 4. Self-care

Prioritising self-care is crucial for achieving work-life balance, as it allows individuals to recharge, replenish their energy, and maintain overall well-being amidst the demands of both professional and personal responsibilities.

- Adequate rest
- Regular movement
- Eating nutritious food
- Pursue hobbies & interests
- Spend time with loved ones
- Creative expression
- Learning & personal growth
- Gratitude practices
- Aromatherapy or other holistic practices



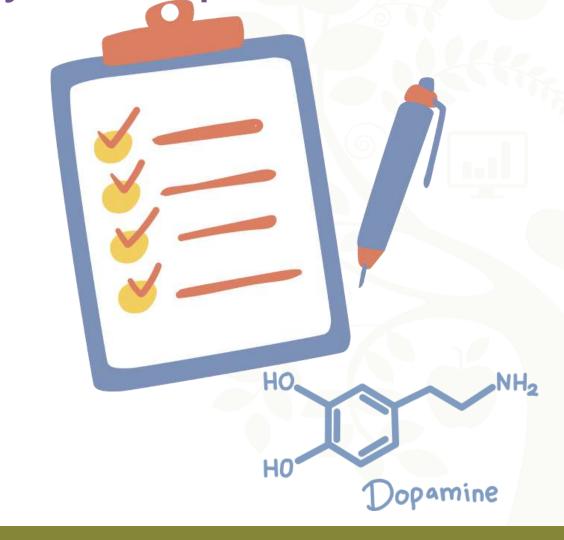


Self-care – Creating your dopamine

menu

1) Identify activities that bring you joy

- 2) Make a list of those activities
- 3) Keep your list easily accessible so that you can refer back to it when you need!





## Self-care – Gratitude practices

## Write down 1 thing you are grateful for now!

E.g.

"I am grateful for my family and friends"

"I am happy I have a roof over my head and access to food"





## 5. Setting boundaries

Setting boundaries by clearly defining limits between work and personal life helps individuals maintain balance and reduce stress, leading to improved work-life harmony.

- Establish specific work hours
- Designate dedicated spaces
- Limit accessibility
- Communicate boundaries
- Practice self-discipline & routine
- Learn to say 'no'
- Schedule breaks
- Protect personal time
- Evaluate & adjust





### How to communicate boundaries

- 1) Identify your boundaries
- 2) Clarify your boundary
- 3) Choose the right time and place
- 4) Use assertive communication
- 5) Provide a reason
- 6) Be firm & respectful
- 7) Offer solutions & comprises
- 8) Set consequences (if necessary)
- 9) Follow up
- 10) Maintain consistency





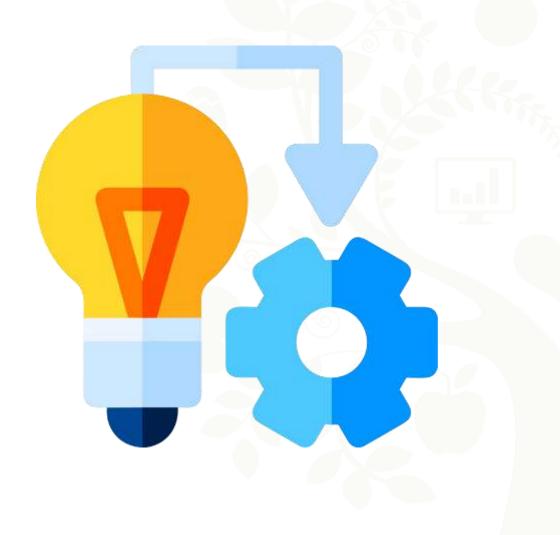
## Develop an end of the workday ritual

- Mark the end of your workday with an end of day ritual
- Clear and positive transition from work mode into personal time
  - Change clothes
  - Walk or jog in nature
  - Meditation
  - Yoga, qigong, taichi
  - Swim, gym, workout class, sauna
- Make an 'end of day' list





# Implementing Work-Life Balance in the Workplace





# How you **personally** can implement work-life balance in the workplace



- Use the 5 techniques we have gone through: time management, effective communication, stress management, self-care, and setting boundaries.
- Have regular healthy breaks at work: mindfulness, daydream, go for a walk, move, have a chat with a colleague, plan in some you time, get some fresh air.
- Nutrition and hydration: drink at least 2L of water, replenish at lunch time, protein rich snacks.
- Recharge when work is finished: end of workday ritual, relax, disengage, do something you enjoy, exercise, digital detox



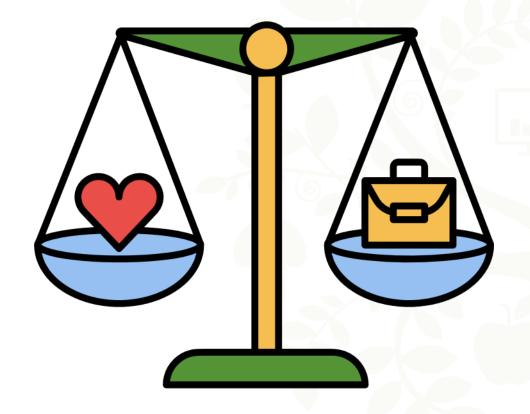
# How organisations can create a work culture that supports work-life balance

- Leadership support
- Flexible work policies
- Encouraging breaks and vacations
- Utilising technology for work-life integration
- Setting personal and professional boundaries
- Workplace wellbeing support (e.g. EAP's)
- Wellness activities (e.g. workshops, webinars, stress, management)





# Sustaining Work-Life Balance





## How to sustaining Work-Life Balance

- Regular self-assessment & reflection – use the wheel of life tool!
- Adjust your strategies as needed
- Build resilience to cope with challenges
- Encourage a culture of work-life balance in the organisation







# What new habits could you build to improve YOUR work-life balance?



- What changes could you make to create a more balanced lifestyle?
- What areas of your life need work?
- What are your priorities?
- What makes you happy?
- List the changes you would like to make and take them on one at a time



#### **BOOKS**

- Happy Mind. Happy Life
- The Stress Solution

Dr Rangan Chatterjee

- Let it Go Rebecca Dennis
- Atomic Habits James Clear
- The Growth Mindset Coach Annie Brock

#### Mindfulness Apps:

- Calm
- Headspace
- Insight Timer

## Breathing Techniques: Sleep support -

- Abdominal breathing or diaphragmatic breathing
- Body scan technique
   Calming / support anxiety -
- Box breathing
- 4-7-8 breathing

#### Breathwork/Meditation:

- The Breath Guy (Richie Bostock)
- The Breathing Tree (Rebecca Dennis)
- Reset & other audio bundles (Nina Stephenson Camps)

#### **Podcasts:**

- Huberman Lab
- Feel Better Live
   More Dr
   Rangan
   Chatterjee
- On Purpose with Jay Shetty



#### Additional Resources

















#### Research

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  et al Sports Medicine Systematic Review <a href="https://link.springer.com/article/10.1007/s40279-022-01649-4">https://link.springer.com/article/10.1007/s40279-022-01649-4</a>
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### Research

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- https://www.betterup.com/blog/how-to-have-good-work-life-balance
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- Lockwood, N. R. (2003). Work/life balance. Challenges and Solutions, SHRM Research, USA, 2(10), 2073-2079.
- Wood, J., Oh, J., Park, J., & Kim, W. (2020). The relationship between work engagement and work–life balance in organizations: A review of the empirical research. *Human Resource Development Review*, 19(3), 240-262.



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